

BlackBerry Internet Edition

Upgrading to version 2.1

1. Using the BlackBerry Desktop Software's Intellisync tool, synchronize your PC and your handheld to ensure that the PIM applications on both are up-to-date. Then, use the BlackBerry Desktop Software's Backup and Restore tool to back up your handheld. Close the BlackBerry Desktop Manager.
2. Insert the new installation CD into your CD-ROM drive. The Setup program starts automatically. Follow the instructions on your screen, installing this version of the BlackBerry Desktop Software using the default directories provided.
3. When Setup is complete, you should run the BlackBerry Desktop Software right away. (You can print or save the README file to use later.)
4. Place your handheld in the cradle connected to your PC. (If you have a password enabled on the handheld, you must enter it before the handheld will connect to the PC.) The Application Loader will prompt you to update the software on your handheld. Click **Yes**.
5. The Welcome to Application Loader window appears. Click **Next>** to start the load process. Wait until initialization is complete and the Application Loader is finished reading your handheld's configuration.
6. The Optional Application Selection window appears, displaying the applications available to load onto your handheld. Select the check boxes next to the names of the

applications you want to load and click **Next>**. Any applications that do not have a check mark beside them will be erased from the handheld (even if you have them loaded currently).

7. The Existing Data Preservation window appears. Ensure that the **Erase existing handheld application data** check box is cleared. (If you select this check box, you must login to your BlackBerry Internet Edition Settings Page and click **Activate**.) Click **Next>** to continue with the default selections.
8. The Summary window appears, displaying the applications that will be loaded on your handheld. Verify that the information is correct and click **Finish**. The Load Progress dialog box appears and the new files are loaded on your handheld.
9. The Loader dialog box will indicate whether loading was successful. Click **OK** to return to the BlackBerry Desktop Manager.
10. Use the BlackBerry Desktop Software's Backup and Restore tool to restore the contents of the backup to your handheld.

Note

After you install version 2.1 of the software, you must reconfigure your Intellisync translators for synchronization.

11. Turn on the handheld's radio. In the Home screen, scroll to the **Turn Wireless On** icon and click.
12. Re-register your handheld with the wireless network. In the handheld's Options function, scroll to **Network Settings** and click. Click to view the menu. Scroll to **Register Now** and click. You will receive a new message to indicate that registration was successful.

13. Refer to the Handheld User's Guide for more information on using the handheld. Open the guide by selecting the shortcut under the **Start>Programs>BlackBerry** menu.

Note

If you cannot send or receive email after upgrading, check the **Message Services** option from the Device Options screen. If **No Comm Methods** appears, login to your BlackBerry Internet Edition Settings Page and click **Activate**.

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